

Panel Electronics

Trouble Shooting Guide

PANEL IS NOT WORKING

- Check panel power supply
- Check, if the panel shows green in Profiler

Shows red:

- Check USB connection
- Check USB hub power supply
- Check USB driver installation ins Windows 10 device manager

If all checked and driver installed

- Contact us

Shows green:

- Check outputs and inputs with Profiler SDK
 - If not working**
 - Contact us
- Check ProSim debug mode if inputs and outputs are logged.
 - If not working**
 - Contact us

PANEL BACKLIGHT NOT WORKING

- Check backlight power supply

FURTHER QUESTIONS?

In case you need further help with assembly please write an email with a clear explanation and descriptive photos to our support desk: support@vier-im-pott.com or contact us via WhatsApp.